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Claims Adjuster – Section A (Bodily Injury) Nouveau-Brunswick

Do you want to unleash your potential in a dynamic team? Are you at a turning point in your professional life? Do you want to simulating challenges in an environment that promotes balance and fulfilment?

At Promutuel Insurance, we distinguish ourselves by our human approach, both to our employees and to our insured members.

Be part of the success of a proud mutual that has been protecting the people of Quebec for more than 170 years and those of New Brunswick for more than 20 years. Thanks to our brokers partners who are involved in their community!

An overview of what awaits for you with us:

- You will evolve in a rapidly transforming organization that focuses on agility and innovation.
- You will benefit from a real human consideration, where listening and mutual aid are at the heart of decisions.
- You will work with passionate and dedicated people in an extraordinary team spirit.
- Your daily life will be punctuated by challenges and projects.

Benefits that change everything:

- Competitive compensation with progressive scales
- Vacation from your first year
- Group insurance and telemedicine for you and your family
- Pension plan
- Social events organized by the employer and volunteer initiatives.
- Discounts on your home and auto insurance
- Employee Assistance program

About the job

Under the supervision of the Director of Technical Services and Major Losses, you will work as a personal injury adjuster while working from home.

What will your work week look like?

- Investigate, assesses damages and settles claims for bodily injury (section A) sustained in motor vehicle claims.
- Provide timely customer service.
- Participate in the continuous improvement of your teams claims handling processes.
- Investigate, assesses damages and settles claims for accident benefits claim (Section B) sustained in a motor vehicle accident.
- Participate in mediation in judicial cases and act as a representative.
- When needed, initiates recoveries in claims requiring it.

Do you have that profile?

- Three (3) years of experience in handling automobile bodily injury claims (Section A)
- Level 2 or 3 adjusters license issued by the province of New Brunswick
- Negotiation skills and good communicator
- Comfortable with Microsoft office suite
- Advanced command of the English and French language, both oral and written, in order to assist and regularly serve our English and French speaking customers in the territory and/or our suppliers through complex interactions related to insurance or the Group's business sectors, and to meet Groupe Promutuel's growth objectives.

Discover the Promutuel Insurance difference!

Send your resume by e-mail to Claudine Hubert at cspestrh@promutuel.ca